ÖKO-LAVAMAT 76669 update

The environmentally friendly washing machine

User information

Dear Customer,

Please read this instruction book carefully before using the appliance. Please ensure you fully understand the safety instructions on the first pages of this instruction book.
Retain the instruction book for future reference, and pass it on to any future owners.

The warning triangle and / or key words (**Warning!**, **Caution!**, **Important!**) give information that is important for your safety or the function of the appliance is highlighted. It is imperative that this information is observed.

☞ **1.** This symbol guides you step by step through the operation of the appliance.

2. ...

This symbol gives you additional information and practical tips on using the appliance.

Tips and information about the economical and environmentally friendly use of the machine are marked with the clover leaf.

In the event of a malfunction, these operating instructions contain information on how to remedy these faults yourself. See the section "What to do if ..."

Printed on recycled paper.
Thinking ecologically means acting ecologically ...

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Operating Instructions

⚠ Safety

The safety features of AEG electrical appliances comply with accepted technical standards and the German Appliance Safety Law. However, we also consider it our obligation as a manufacturer to inform you about the following safety information.

Prior to initial start-up

- Observe the **"Installation and Connection Instructions"** in this instruction book.
- If the appliance is delivered in the winter months and temperatures are below freezing: Store the washing machine at room temperature for a few hours before putting it into operation.

Intended Use

- The washing machine is only intended for washing normal domestic washing. If the appliance is used for any other purpose or incorrectly operated, the manufacturer accepts no liability for any damages which may result.
- It is dangerous to alter the specifications or attempt to modify this product in any way.
- Only use detergents which are suitable for automatic washing machines, and follow the recommendations of the detergent manufacturer.
- Garments which have been in contact with flammable solvents should not be washed. Also bear this in mind when washing pre-cleaned washing.
- Do not use the washing machine for dry-cleaning.
- Dyes and bleaching agents may only be used if specifically permitted by the manufacturer of these products. We cannot be held liable for any damages.
- This appliance must be connected to the cold water supply only.
- Damage due to frost is not covered by the guarantee. If the washing machine is located in a room in which below freezing temperatures may occur, emergency emptying must be carried out (see "carrying out an emergency emptying").

Child Safety

- Packaging materials (e.g. films, styrofoam) can be dangerous for children. There is a risk of suffocation! Keep all packaging well away from children.
- This appliance is designed to be operated by adults. Do not allow children to tamper with the controls or play with the appliance.
- Pets and children have been known to climb into washing machines. Please check the drum before use.
- When disposing of the appliance, cut off the mains cable, and destroy the plug. Disable the door lock to prevent young children being trapped inside.

General Safety

- Repairs to washing machines must only be carried out by qualified personnel. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local AEG Service Force Centre.
- Never operate the washing machine if the mains cable is damaged or the control panel, work top or base area are damaged allowing internal components to be accessible.
- Switch off the appliance and isolate from the mains supply before carrying out any cleaning or maintenance work.
- If operation is stopped, disconnect the appliance from the mains supply and shut off the tap.
- Do not use the mains cable to remove the plug from the socket. Always pull the plug itself.
- Adapters and extension cables must not be used. **There is a danger of overheating!**
- Do not clean the washing machine with a water jet. There is a danger of electric shock!
- During high temperature wash programmes the glass of the door may become hot. Do not touch!
- Allow the water to cool down before cleaning the drain pump, carrying out emergency emptying or opening the door in an emergency.
- Small animals/pets can chew on power cables and water hoses. This can lead to the risk of electric shock and water damage to the appliance and property. Keep small animals away from the appliance.

Disposal

Packaging
Dispose of the packaging material correctly. All packaging materials used are environmentally friendly and can be disposed of without any danger to the environment.

- Plastic parts can be recycled and are identified as follows:
  - >PE< for polyethylene, e.g. the outer covering and the bags in the interior.
  - >PS< for polystyrene, e.g. padding (always CFC-free)
  - >POM< for polyoxymethylene, e.g. plastic clips
- Cardboard packaging is manufactured from recycled paper and should be deposited in the waste paper collection for recycling.

When disposing of the washing machine!
Cut off the mains cable and destroy the plug. Disable the door catch to prevent young children becoming trapped inside. Use an authorised disposal site.

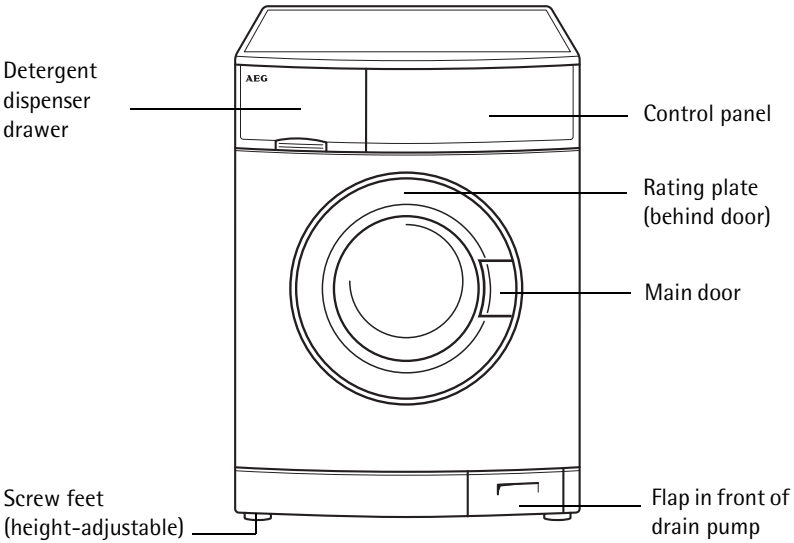
Environmental tips

To save water and energy, and to help protect the environment, we recommend that you follow these tips.

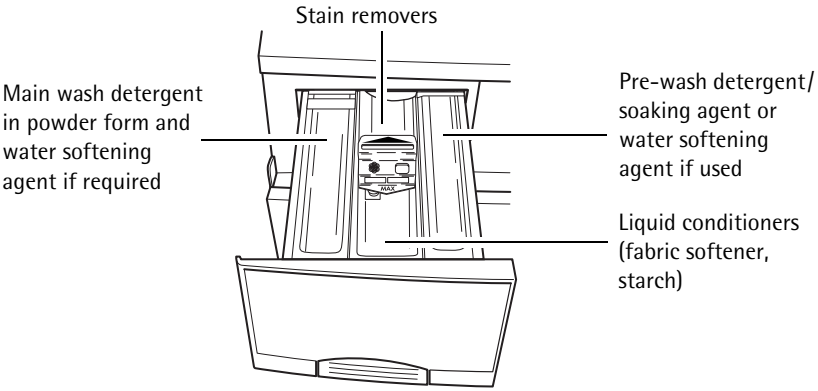
- Do not use a pre-wash for normally soiled washing.
- It is more economical to wash full loads.
- When washing small loads, reduce the detergent by half to two thirds.
- Pre-treat stains, and then wash at a lower temperature.
- Use the energy-saving programme when washing light to normally soiled garments.
- In hard water areas, the use of a water softening agent can reduce the amount of detergent necessary. See manufacturers recommendations.

Description of the Appliance

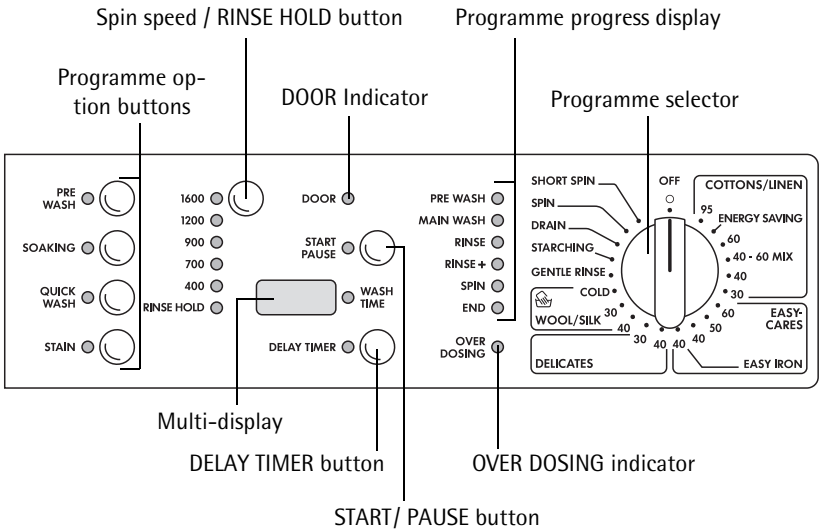
Front view



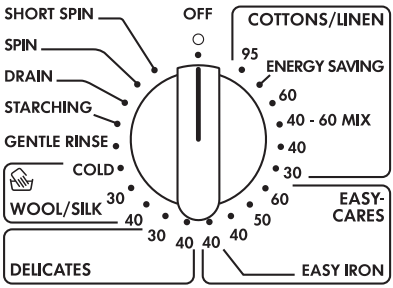
Detergent dispenser drawer


Stain removers
Main wash detergent in powder form and water softening agent if required
Pre-wash detergent/ soaking agent or water softening agent if used
Liquid conditioners (fabric softener, starch)

Control panel



Programme selector



The programme selector is used to select the type of wash cycle (e.g. level of water, drum movement, number of rinse cycles, spin speed) according to the type of washing.

OFF

Switches the washing machine off; it is switched on at all other positions.
To amend a programme setting which was selected by mistake, turn the programme selector to the OFF position.
This restores the original settings.

COTTONS/LINEN
Main cycle for whites/coloureds (cotton/linen) at 30 °C to 95 °C.

ENERGY SAVING position: Energy saving programme at approx. 67 °C for lightly to normally soiled cottons, increased wash period (not able to be used together with TIME SAVING or STAIN).
40 - 60 MIX position: Programme for cottons/linen, which is indicated for various wash temperatures.
Various items of washing which according to their labels are usually washed separately at 40 °C or at 60 °C, can be washed together in the 40 - 60 MIX programme. In this way better use is made of the drum capacity, saving energy. Due to the increased wash time, a wash result as for a normal 60°C programme is achieved.

EASY-CARES
Main wash cycle for easy-care textiles (mixed weave) at 40 °C to 60 °C.

EASY IRON : Main wash cycle at 40 °C for easy-care textiles which thanks to this programme must then be only lightly ironed or not ironed at all.

DELICATES
Main wash cycle for delicates at 30 °C or 40 °C.

WOOL/SILK (Hand-wash)
Main wash cycle (cold to 40 °C) for machine-washable wool and for hand-washable wool textiles and silk with the care label (hand-wash).

GENTLE RINSE
Separate gentle rinse, e.g. for rinsing hand-washed textiles (2 rinse cycles, liquid conditioner from the compartment is rinsed in, gentle spin).

STARCHING
Separate starching, separate conditioning, separate impregnating of damp washing (1 rinse cycle, liquid conditioner from the compartment is rinsed in, spin).

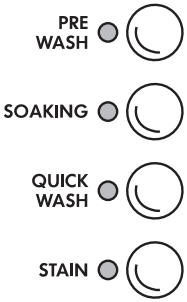
DRAIN
Draining the water following a rinse hold (without spinning).

Rinse hold means: The washing remains in the final rinse water and is not spun.

SPIN
Draining the water following a rinse hold and spinning or separate spinning of hand-washed cottons/linen.

SHORT SPIN
Draining the water following a rinse hold and gentle spinning or separate spinning of delicate textiles (easy-care washing, delicates, wool).

Additional programme buttons



The additional programme buttons are used to adjust the wash programme to the degree of soiling of the washing. Additional programmes are not necessary for washing that is soiled to a normal degree. Various functions can be combined depending on the programme.

PRE WASH
Cold pre wash before the main wash cycle which follows automatically; with intermediate spinning for COTTONS/LINEN and EASY-CARE, without intermediate spinning for DELICATES.

SOAKING
Approx. 1 hour at 30 °C or 40 °C, according to the programme set. Can be increased to a maximum of 19 hours using the DELAY TIMER button. The main wash cycle follows automatically.

QUICK WASH
Shortened main wash cycle for lightly soiled washing.

STAIN
For treating heavily soiled washing or stained washing. (Stain salt is rinsed in at an optimal time in the cycle.)

If the WOOL/SILK (hand-wash) setting is used the additional programmes cannot be selected (buttons that have been pressed have no effect).

Consumption data

The values given in the following table for selected programmes were calculated under standard conditions. They provide a useful guide for operation in the home.

Programme selector/ temperature	Load in kg	Water in litres	Energy in kWh
COTTONS/LINEN 95	6	50	2,05
COTTONS/LINEN 60[1)]	6	49	1,14
COTTONS/LINEN 40	6	58	0,66
EASY-CARES 40	3	52	0,55
DELICATES 30	3	56	0,36
WOOL/SILK/ (hand wash) 30	2	42	0,18

1) **Note:** The selected programme is tested in accordance with EN 60 456. The consumption values, however, can deviate depending on the following: water pressure, water hardness, water inlet temperature, room temperature, washing type and quantity, the detergent used, fluctuations in the mains voltage and the selected programme options.

Run time display

The multi-display indicates the estimated duration, in minutes, of the programme.
These timings are estimates and vary.
During the programme countdown the remaining time can be recalculated due to any of the following: incoming water temperature, type and quantity of laundry, out of balance spin detection and foam detection.

What does UPDATE mean?

The control system of your machine is fully electronic. The software which determines this control system can be reprogrammed. If a further improvement to washing technology is introduced by AEG then your machine can be updated.
The cost of the update will be advised at the time of the request. For further information regarding this please contact the AEG Customer Care Department.

Before the first wash

☞ Run a washing cycle without washing (COTTONS 95, with half the amount of detergent).
This removes any residues from the drum which may have been left during manufacturing.

Preparing a Wash Load

Sorting and preparing a wash load

- Sort washing according to the care symbol and type (see "Washing types and care symbols").
- Empty all pockets.
- Remove metal objects (paper clips, safety pins etc.).
- In order to prevent bunching up of washing and damage to washing, close zippers, button up duvet covers and pillow cases, and tie up loose straps such as from aprons.
- Turn articles with double layered textiles inside out (sleeping bags, anoraks etc.).
- Coloured, knitted fabrics, as well as wool and fabrics with appliqués should be turned inside out.
- Place small and delicate items (e.g. socks, tights and stockings, bras etc.) in a washing net, or pillow case.
- Handle curtains with care. Metal rollers or burred, plastic rollers must be removed or tied into a net or bag. We cannot accept liability for damage.
- Do not wash coloured and white washing together. This could discolour white washing or turn it grey.
- New, coloured washing often contains excessive dye. Wash these separately the first time.
- Mix small and large items of washing. This improves washing efficiency and the washing is more evenly distributed during the spinning cycle.
- Shake out washing before placing into the washing machine.
- Do not place folded washing into the drum.
- Observe tips such as "wash separately“ and "wash separately several times".

Types of Washing and Care Symbols

Care symbols help you to choose the correct wash programme. Washing should be sorted by type, and according to their care symbols. The temperature indicated on the care symbol is the maximum wash temperature.

Cottons
Cotton and linen items with this care symbol are not sensitive to machine washing or high temperatures. The COTTONS/LINEN programme is suitable for this type of washing.

Linen
Cotton and linen items with this care symbol are not sensitive to machine washing. The COTTONS/LINEN programme is suitable for this type of washing.

Easy-Cares
Materials such as fine cotton, wool-blend fabrics, viscose, and synthetics with these care symbols require gentler treatment. The EASY-CARES/ EASY IRON programmes are suitable for this type of washing.

Delicates
Materials such as layered fibres, microfibres, viscose, synthetics, and net curtains with this care symbol require particularly careful treatment. The DELICATES programme is suitable for this type of washing.

Wool/silk and especially sensitive materials
Woollens, wool blends and silk with these care symbols are particularly sensitive to machine washing. The WOOL/SILK (Handwash) programme is suitable for this type of washing.

Important! Materials with the care symbol (Not machine-washable!) should not be washed in the washing machine.

Detergent and Conditioners

Which detergent and conditioners?

Only use detergents and conditioners that are suitable for use in washing machines. Always follow the manufacturer's instructions.

Quantities of detergent and conditioners?

The quantity to be used will depend on:

- degree of soiling of the washing
- degree of hardness of the water supply
- load

If the manufacturer does not indicate the amounts to use for smaller loads, for half-loads use a third less than the amount recommended for a full load, and for smaller loads and EASY IRON use half the amount recommended for a full load.
Please follow the detergent and conditioner manufacturers' instructions for use and dosing recommendations.

Water softening

For medium to high water hardness (hardness class II upwards) a water softening agent can be used. Refer to the manufacturer's instructions. Then always add the appropriate amount of detergent (underdosing) for hardness class I (soft). Your local Water Authority can advise you on the hardness of the water in your area.

Water hardness details

Hardness class	Water hardness in °dH (German hardness scale)	Water hardness in ppm (Parts Per Million)
I - soft	0 - 7	to 125
II - medium hard	7 - 14	125 - 250
III - hard	14 - 21	250 - 375
IV - very hard	greater than 21	greater than 375

Running a washing cycle

Brief instructions

A washing cycle consists of the following steps:

☞ **1.** Set the correct washing programme:
– Select the programme and temperature with the programme selector.
– Select any programme options if required.

2. If necessary, change the spin speed/select RINSE HOLD.

3. Set the DELAY TIMER if required.

4. Open the door and load the washing.

5. Close the door.

6. Add the detergent/conditioner.

7. Start the washing programme with the START/PAUSE button.

When the washing programme has ended:

Important! If the washing cycle ended with a rinse hold, carry out DRAIN, SPIN, or SHORT SPIN before opening the door.

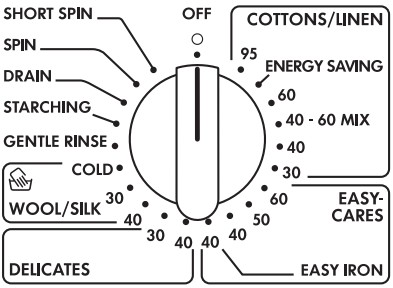
8. Open the door and remove the washing.

9. Switch off the washing machine: Set the programmes selector to OFF.

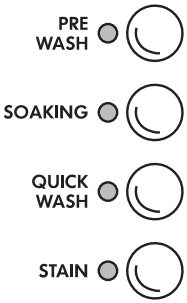
Setting the Washing Programme

See "Programme tables" for a suitable programme, correct temperature and possible programme options to suit the type of washing.

☞ **1.** Set the programme selector to the desired washing programme with the desired temperature. The expected duration of the programme selected is displayed in the multi display in minutes.

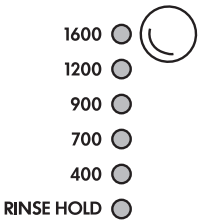


2. If required, select programme option(s):
The indicator of the programme selected lights up.
– To change the selection press another button.
– To cancel a selection, press the button again.



Changing the spin speed/Selecting the rinse hold function

If required, change the spin speed for the final spin/select rinse hold:



Changing the spin speed

☞ Continue pressing the spin speed/RINSE HOLD button until the indicator for the desired spin speed is illuminated.

ⓘ If you do not change the spin speed, the final spin will be adjusted automatically depending on the type of wash cycle:

– COTTONS/LINEN	1600 revolutions per minute
– EASY-CARES/EASY IRON	1200 revolutions per minute
– DELICATES	1200 revolutions per minute
– WOOL/SILK/ (hand wash)	1200 revolutions per minute

The speed for the intermediate spin cycle is dependent on the wash cycle selected and cannot be altered.

Selecting the rinse hold function

☞ Continue pressing the spin speed/RINSE HOLD button until the RINSE HOLD indicator is illuminated.

ⓘ If RINSE HOLD is selected, the washing will remain in the final rinse water and will not be spun.

Setting the delay timer/soaking time

Delay timer

The DELAY TIMER button allows you to delay the start of a wash programme by 1 to a maximum of 19 hours.

☞ To do this, continue pressing the DELAY TIMER button until the desired start delay is displayed in the multi-display, like 12h for a delay of the start of the programme by 12 hours.

If 19h is shown and you press the button once again, the duration of the wash programme set will be shown (display in minutes, e. g. 120). In this situation no time delay has been set.

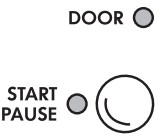
Soak time

If the SOAKING button is pressed you can use the DELAY TIMER button to increase the soak time by 1 to a maximum of 19 hours.

Without the delay timer, the soak time is approx. 1 hour.

Opening and closing the door

☞ Open: Pull the handle on the door.
☞ Close: Press the door firmly closed.



The displays DOOR and START/PAUSE show when the appliance is switched on whether the door can be opened:

DOOR Indicator	Display START/PAUSE	Door opening possible?
lights up green	flashes red	yes
lights up red	lights up red	no[1)]

1) The door is locked because of a high water level or high temperature

If
– the the error code Ed appears in the multi display,
– and the PRE WASH, RINSE and RINSE+ displays are flashing,
an attempt was made to start a washing programme without the door being correctly closed. In this case, press the door firmly closed and start the washing programme again.

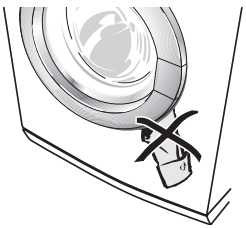
Loading the washing

See "Programme Tables" for maximum loads.
For information about the correct preparation of the washing see "Sort and prepare washing".

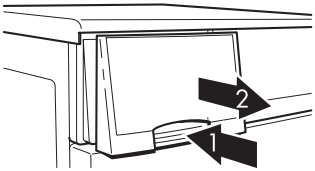
☞ **1.** Sort and prepare the washing according to type.
2. Open the door: Pull the handle on the door.
3. Load the washing.

Important! Do not trap washing when closing the door. The fabrics and the machine could be damaged.

4. Close the door firmly.



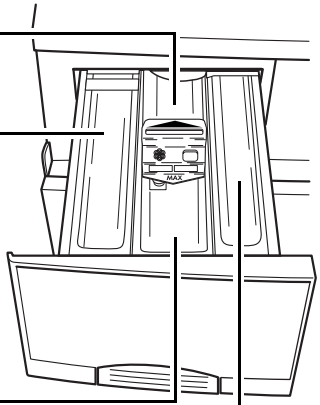
Add detergent / conditioner



For instructions concerning detergent and conditioners, see "Detergents and conditioners".

☞ **1.** Open the detergent dispenser drawer. press in the flap on the drawer so as to be able to grasp the handle(1), and pull out the drawer (2).

2. Adding detergent / conditioner



Compartment for in-wash stain treatment

Compartment for powder main detergent
(If you use water softening agent and require the right compartment for the pre-wash/soaking detergent , add the water softening agent to the main detergent in the left compartment.)

Compartment for liquid conditioner
(Softener, finisher, starch)
Important! Do not fill above the MAX mark. When using thick concentrated fabric conditioners and starches we recommend you dilute the concentrate with water to ensure trouble-free dispensing. If using starch powder dissolve according to the manufacturer´s instructions.
Note: It is normal for a small amount of water to be left in the compartment for liquid conditioner; this will not affect the wash results.

Compartment for pre-wash/soaking detergent
(Only for programme options PRE WASH/SOAKING)
or for water softening agent

3. Push the detergent dispenser drawer fully in.

If using liquid detergent / tablets
Add liquid detergent / tablets in the quantity recommended by the washing detergent manufacturer. Add liquid detergent with dosage containers provided by the detergent manufacturer.

Starting a wash programme

☞ **1.** Ensure that the tap has been turned on.

2. Starting a wash programme: Press the START/PAUSE button

The wash programme will start, or starts after the countdown of the time delay set.

The door has not been shut properly if, when the START/PAUSE button is pressed,
– the error code Ed appears in the multi-display,
– and the PRE WASH, RINSE and RINSE+ indicators are flashing,
Should this happen, press the door firmly closed and press the START/PAUSE button once more.

if a time delay has been set:

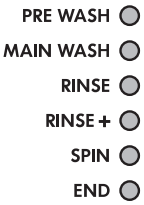
The time delay set counts down, the time remaining to the start of the programme (always in whole hours, e.g. 5h) will be shown in the multi-display. During this time you can add additional washing or change or cancel the delay timer.

- Adding washing: Press the START/PAUSE button; the door can be opened. Then close the door and press the START/PAUSE button again.
- Changing or cancelling the delay timer: Continue pressing the DELAY TIMER button until the desired time is displayed; when the programme length is displayed (display in minutes, e.g. 120) the wash programme will start straight away.

Washing Programme Progress

Programme progress display

Prior to the start, the programme steps chosen are displayed by the programme progress display. During the washing programme the current programme step is displayed.



Multi-display

The expected time remaining (in minutes) to the end of the programme is shown in the multi-display.

The multi-display indicates the estimated duration, in minutes, of the programme. These timings are estimates and can be varied and influenced by incoming water temperature, type and quantity of laundry, out of balance spin detection and foam detection. During the programme countdown the remaining time can be recalculated due to any of the above factors.

Changing the Spin Speed

During the washing programme, the spin speed can still be changed or the RINSE HOLD can be set.
Other settings cannot be changed.

Stopping the programme

☞ Turn the programme selector to OFF in order to stop the washing programme prematurely.

The washing programme can be interrupted at any time with the START/PAUSE button and can be continued again by pressing this button again.

End of the wash cycle/removing the washing

After the programme has ended:

When a wash programme has ended, END will illuminate in the programme progress display.

☞ **3.** Open the door.
As soon as the DOOR indicator shows green, the door can be opened.

4. Remove the washing.

5. Turn the programme selector to OFF.

6. After washing, pull out the detergent drawer a little to enable it to dry out. Keep the door ajar so that the washing machine can air.

If RINSE HOLD has been selected:

If a programme ends with RINSE HOLD, the indicator next to the START/PAUSE button will flash.

☞ **1.** After a rinse hold the water must first be drained:
– Either press the START/PAUSE button (water is drained and the washing spun in accordance with the programme that has ended; the spin speed can still be changed during the spin cycle by pressing the spin speed/RINSE HOLD button),
or
– Turn the programme selector to OFF, then to DRAIN, and press the START/PAUSE button
(the water will be drained without spinning),
or
– Turn the programme selector to OFF, then to SPIN or SHORT SPIN, and press the START/PAUSE button (the water will be drained and the washing spun or gently spun).

After the end of this programme stage the END indicator will illuminate. The wash programme has ended.

2. Open the door and remove the washing.

3. Turn the programme selector to OFF.

4. Turn off the tap.

If the EASY IRON programme has been selected:
For EASY IRON, following the end of the programme an anti-crease phase of approx. 30 minutes is performed. During this time the multi-display shows the time remaining (e.g. 1 minute) and the END display will illuminate.
You can remove the washing at any time during the anti-crease phase.

☞ **1.** To do this, press the START/PAUSE button
The door can now be opened and the washing removed.

2. Then turn the programme selector to OFF.
The wash programme has ended.

If the OVERDOSING indicator illuminates, then too much detergent was used in the washing programme just completed. Observe the dosing recommendations of the detergent manufacturer as well as the load quantity for the next wash.

OVER DOSING

Important! If the washing machine is not to be used for a long period: Close the water tap and disconnect the washing machine from the electricity mains.

Programme tables

Washing

The following list does not describe all the possible settings, only those normally used in everyday use.

Type of washing, care symbol	Max. load size[1] (dry weight)[2]	Programme selector Temperature [°C]	Possible additional programmes
Cottons 95	6 kg	COTTONS/ LINEN 95	PRE WASH SOAKING QUICK WASH STAIN
Energy saving programme: Cottons 95	6 kg	COTTONS/ LINEN ENERGY SAVING	PRE WASH SOAKING
Linen[3] 60 40	6 kg	COTTONS/ LINEN 30, 40, 60	PRE WASH SOAKING QUICK WASH STAIN[4]
		COTTONS/ LINEN 40 - 60 MIX	
Easy-cares 60 40	3 kg	EASY-CARES 40, 50, 60	PRE WASH SOAKING QUICK WASH STAIN
	1 kg	EASY IRON[5] 40	
Delicates 40	3 kg (or 15-20 m^2 curtains)	DELICATES 30, 40	PRE WASH SOAKING QUICK WASH STAIN[4]
Wool/silk/hand-wash 40	2 kg	WOOL/SILK COLD, 30, 40	

1) The load size is determined in accordance with the EN 60456 standard load.
2) A 10 litre bucket contains approximately 2.5 kg dry washing (cotton).
3) Programme settings for tests in accordance with or similar to EN 60 456 and IEC 60 456 are described in the chapter "Consumption values".
4) For STAIN a temperature of at least 40°C is necessary so that the stain removal agent becomes effective.
5) Creases in the washing can only be largely avoided if a load size of 1kg is not exceeded. 5 to 7 easy-care men's shirts are equivalent to approximately 1kg of dry washing.

Separate conditioning/starching

Type of washing	Max. load size (dry weight)	Programme selector
Cottons/linen	6 kg	STARCHING

Separate rinsing

Type of washing	Max. load size (dry weight)	Programme selector
Cottons/linen	6 kg	GENTLE RINSE
Easy-cares	3 kg	
Delicates	3 kg	
Wool/silk/hand-wash	2 kg	

Separate spin

Type of washing	Max. load size (dry weight)	Programme selector
Cottons/linen	6 kg	SPIN
Easy-cares	3 kg	SHORT SPIN
Delicates	3 kg	
Wool/silk/hand-wash	2 kg	

Maintenance and Cleaning

Control panel

Important! Do not use household furniture polish or abrasive cleaners to clean panel and operating parts.

☞ Wipe over the operating panels with a damp cloth. Use warm water.

Detergent Dispenser Drawer

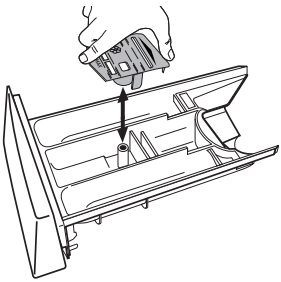
The detergent dispenser drawer should be cleaned from time to time.

☞ **1.** Pull the detergent dispenser drawer out as far as it will go.

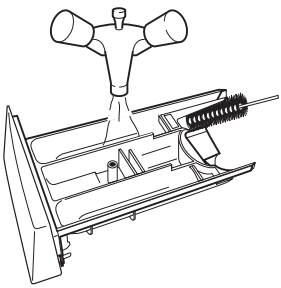
2. Remove the detergent dispenser drawer by pulling sharply.

3. Take the conditioner insert out of the middle compartment.

4. Clean the conditioner insert under running water.

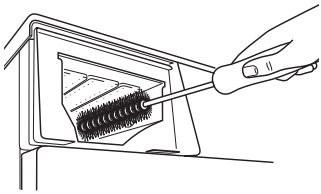


5. Clean the separate compartments with warm water. It is best to use a flat brush.



6. Push on the conditioner insert as far as it will go so that it is securely in place.

7. Use a brush to clean the entire compartment area of the washing machine, particularly also the nozzles on the top side of the compartment.



8. Set the detergent dispensing drawer into the guide tracks and push it in.

Washing Machine Drum

The washing machine drum is made from rust-free stainless steel. Any objects left in the laundry which are likely to rust can stain the drum.

Important! Do not clean the stainless steel drum with descaling agents containing acids, scouring agents containing chlorine or iron, or steel wool. Your local AEG Service Force Centre has suitable agents available.

☞ Remove any rust stains on the drum using a stainless steel cleaning agent.

Maintenance Wash

ⓘ With the use of low temperature washes it is possible to get a build up of residues inside the drum.
We recommend that a maintenance wash be performed on a regular basis.

To run a maintenance wash:
The drum should be empty of laundry.

☞ **1.** Select the hottest cotton wash programme.

2. Use a normal measure of detergent, must be a powder.

Main door

☞ Regularly check to see if there are deposits or foreign objects in the rubber seal behind the door, and remove them.

What to do if...

Trouble Shooting

If the appliance is not working correctly, please carry out the following checks before contacting your local AEG Service Force Centre.

Important: If you call out an engineer to a fault listed below, or to repair a fault caused by incorrect use or installation, a charge will be made even if the appliance is in guarantee.

- If the fault code C 1, C2 or Cd is shown in the multi-display, you may be able to remedy the fault yourself (see the Faults table below). When you have remedied the fault, press the START/PAUSE button.
- With all other displayed faults (C plus number or letter): switch appliance off and on again. Reset the wash programme and press the START/PAUSE button.

If the fault code is displayed again, please contact the Customer Service department quoting the fault code.

Problem	Possible Cause	Remedy
The washing machine does not work.	The mains plug is not plugged in.	Plug in the mains plug.
	The house fuse has blown.	Replace the fuse.
	The door is not correctly closed.	Close the door; The lock must engage audibly.
	START/PAUSE button not pressed long enough.	Keep the START/PAUSE button pressed until the programme begins.
Door cannot be closed.	The child safety feature is set	Cancel the child safety feature (see Section "Child Safety Feature").
The fault code Cd appears. The displays PRE WASH, RINSE and RINSE+ are flashing.	The door is not correctly closed.	Close the door correctly. Start the programme again.

Problem	Possible Cause	Remedy
No water flows. Fault code E 1 appears.	Water tap is closed.	Open the water tap.
	Filter in screw connection of the inlet hose is blocked.	Close the water tap. Unscrew the hose from the tap, remove the filter and clean under running water
	Water tap is blocked with limescale or is faulty.	Check the water tap and have it repaired if necessary.
The washing machine vibrates during operation or is unstable.	The transport packaging has not been removed.	Remove transport packaging according to the installation and connection instructions.
	The machine is not level.	Adjust the feet according to the installation and connection instructions.
	There is very little washing in the drum (e.g. only one dressing gown).	This does not impair the operation of the machine.
	The water could not be completely pumped out before spinning because the drainage hose is kinked or the drain pump is blocked.	Check the the drain hose and remove any kink if necessary, or clean the drain pump and, if required, remove foreign bodies from the pump housing.
Excessive foaming during the main wash.	Probably too much detergent was used.	It may be necessary to reduce the amount of detergent used. Follow the detergent manufacturer's recommendations.

Problem	Possible Cause	Remedy
Water runs out from under the washing machine.	The screw connection on the inlet hose is leaking.	Tighten the inlet hose screw connection
	The drainage hose is leaking.	Check the drainage hose and replace it if necessary.
	The washing drain pump cover is not correctly closed.	Close cover correctly.
	Washing is caught in the door.	Stop the programme and remove the washing caught in the door. Restart the programme.
	The emergency emptying hose is not correctly closed or is leaking.	Close the emergency emptying hose correctly (see the section "Carrying out Emergency Emptying"). Call your local Service Force Centre if the emergency emptying hose leaks.
Fabric softener was not washed in, compartment ❀ for conditioners is filled with water.	The conditioner insert in the compartment for the conditioners is not correctly attached or is blocked.	Clean the detergent dispenser drawer and attach the conditioner insert securely.
Washing heavily creased	Probably too much washing put in the drum.	Pay attention to the maximum load quantity (see Programme tables). In the case of easy-care fabrics, select the EASY IRON programme.
The washing has not been spun as dry as usual.	The washing was not able to be distributed evenly in the drum prior to spinning.	Always load the drum as ful as possible with a combination of large and small items.
The washing is not sufficiently spun. Water is left in the drum. The fault code C2 appears.	Drain hose is kinked.	Remove the kink.
	Maximum pump head (discharge height 1 m from the appliance's base) is exceeded.	Contact your local Service Force Centre. For pumping heights over 1 m a conversion kit is available as a special accessory.
	Drain pump is blocked.	Switch off the appliance and pull out the mains plug. Clean the drain pump.

Problem	Possible Cause	Remedy
The door cannot be opened when the appliance is switched on.	The door is locked due to a high water level or a high temperature. (the DOOR display lights up red).	Wait until the DOOR display lights up green.
		If it is still necessary to open the door: turn the programme selector to OFF; turn the programme selector to DRAIN. Press the START/PAUSE button. After the water has been pumped out, the door can be opened.
	Power failure! (All displays have gone off.) For safety reasons the door remains locked for 4 to 10 minutes.	If water can be seen through the window in the door, first carry out emergency emptying (see section "Carrying out Emergency Emptying Operation"). After approx. 4 to 10 minutes the door can be opened again by pulling the handle.
Remnants of detergent are building up in the detergent dispenser drawer.	Water tap is not fully opened.	Open the water tap fully.
	The inlet hose filter in the coupling inlet hose at the tap is blocked.	Close the water tap. Unscrew the inlet hose from the water tap and from the appliance. Clean the filter.
The rinsing water is cloudy.	The cause is probably a detergent with a high silicate content.	No negative effect on the rinsing results, use a liquid detergent if necessary.
When pressing a programme option button the corresponding display does not light up.	The selected programme option cannot be combined with the set programme.	Make another selection.

If the washing results are not satisfactory

If the washing turns greyish and limescale deposits are present in the drum

- Insufficient detergent has been added.
- Incorrect detergent was used.
- Stains were not pre-treated.
- Programme or temperature was not set correctly.
- If using modular detergents, the individual components were not used in the correct ratio.

If there are still grey stains on the washing

- Soiled garments with ointments, grease or oils were washed with insufficient detergent.
- The temperature selected for the wash was too low.
- A frequent cause is that fabric softener - particularly a concentrated one - has come into contact with the washing. Wash out these types of stains as soon as possible and use the fabric softener carefully.

If after the last rinse foam is still visible

- Modern detergents can still cause foam in the final rinse cycle. However, the washing is still sufficiently rinsed.

If there are white residues on the washing

- These are insoluble contents of modern detergents. They are not the result of an insufficient rinse. Shake out the washing or brush it off. Turn the washing inside out before washing it. Review your choice of detergent and if necessary use liquid detergent.

Carrying out an emergency emptying

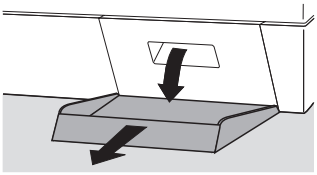
- If the washing machine no longer pumps out the water, emergency emptying must be carried out.
- If the washing machine is located in a room in which below freezing temperatures might occur, emergency emptying must be carried out. Furthermore: unscrew the inlet hose from the water tap and drain off the water. Empty the drainage hose.

Warning! Switch off the washing machine and pull out the mains plug prior to performing emergency emptying.

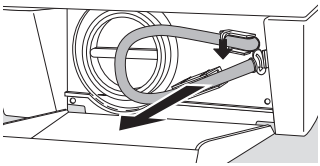
Warning! The water, which flows out of the emergency emptying hose can be hot. First allow the water to cool down before you carry out the emergency emptying.

☞ **1.** Have a flat container on hand to catch the water.

2. Pull down the flap in the right corner of the base strip outwards and pull it off.

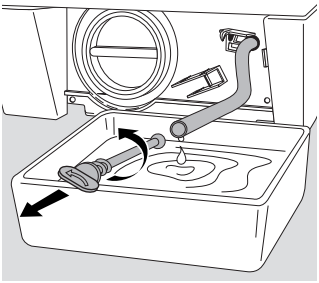


3. Remove the emergency emptying hose from its holder.



4. Place the container under the hose.

5. Detach the plug of the emergency emptying hose by turning it anticlockwise and pull it out.



The water runs out. Depending on the amount of water, it may be necessary to empty the collecting vessel several times. To do this, close the emergency emptying hose temporarily with the plug.

Discard the water from the container, replace it under the emergency emptying hose and remove the plug from the hose.

When the water is completely drained:

6. Push the plug securely into the emergency emptying hose and turn it clockwise to secure it.
7. Replace the emergency emptying hose in its holder.
8. Put on the flap and close.

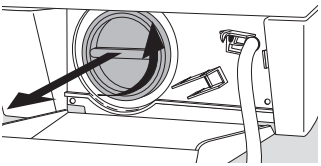
Drain pump

The drain pump is maintenance free. The cover of the drain pump must only opened in the event of a malfunction when no more water is being pumped out, e.g. if the pump is blocked.
Before loading the machine, please always ensure that there are no foreign objects left in the pockets or in between the items to be washed. Paper clips, nails etc. which may find their way into the washing machine along with the washing will remain in the drain pump housing.

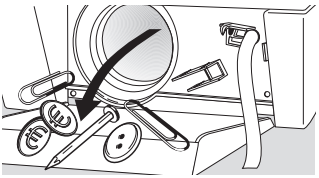
To restart the drain pump when it is blocked, please proceed as follows:

⚠ **Warning!** Switch off the washing machine and remove the mains plug before cleaning the drain pump!

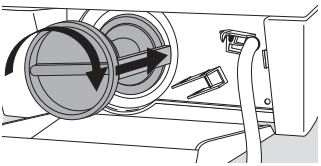
☞ 1. First carry out an emergency emptying procedure (see section "Carrying out emergency emptying").
2. Place a cloth on the floor in front of the cover of the drain pump. Residual water may run out.
3. Unscrew the drain pump cover in an anti-clockwise direction and pull it out.



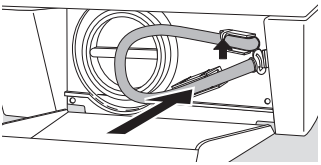
4. Remove any foreign objects and fabric lint from the pump housing.



5. Replace the pump cover. Laterally insert the webs on the cover into the guide slots and screw on the cover in a clockwise direction.



6. Close the emergency emptying hose and place it in the holder.



7. Close the flap.

Additional Rinse (RINSE+)

The washing machine is set for very economical water consumption. However, for persons who suffer from allergies to detergents, it can be helpful to rinse with extra water.

If RINSE + is set, an additional rinse cycle is carried out with the COTTONS/LINEN, EASY CARES/EASY IRON and DELICATES programmes. When the appliance is supplied from the factory, the additional rinse function is not set.

Setting the additional rinse function:

☞ **1.** Turn the programmeselector to SHORT SPIN.

2. Press the SOAKING button for at least 5 seconds.
After the button has been pressed for 5 seconds, RINSE+ flashes on the programme progress display for 5 seconds.

3. Release the SOAKING button while RINSE+ flashes.
After it has stopped flashing, the additional rinse cycle has been set. It remains set until it is manually cancelled.
When the additional rinse cycle is set, the indicator RINSE+ lights up on the programme progress display before the programme start and during the additional rinse cycle.

4. If you wish to check whether the additional rinse function is enabled:
– Turn the programme selector to SHORT SPIN.
– Press the SOAKING button briefly.

If RINSE+ flashes on the programme progress display, the additional rinse cycle is set.

Cancelling the additional rinse function:

☞ **1.** Turn the programme selector to SHORT SPIN.

2. Press the SOAKING button for at least 5 seconds.
RINSE+ flashes on the programme progress display as soon as the button is pressed. After 5 seconds, RINSE+ stops flashing and lights up constantly for a further 5 seconds.

3. Release the SOAKING button while RINSE+ lights up constantly.
After RINSE+ has stopped lighting up, the additional rinse cycle is cancelled.

An additional rinse cycle increases water consumption and the programme duration.

Water Cooling

It may be necessary to cool down the water before pumping it out in order to prevent thermal damage to the plastic drainage pipes.

The water is cooled down before pumping out at the end of the main washing cycle (by adding cold water).
(This setting is only active for COTTONS/LINEN with a temperature of over 40 °C.).
When the appliance is supplied from the factory, the water cooling function is not set.

Setting the water cooling function:

☞ **1.** Turn the programme selector to SHORT SPIN.

2. Press the PRE WASH button for at least 5 seconds.
After the button has been pressed for 5 seconds, MAIN WASH flashes on the programme progress display for 5 seconds.

3. Release the PRE WASH button while MAIN WASH is flashing.
After it has stopped flashing, the water cooling function is set. It remains set until it is manually cancelled.

4. If you wish to check whether the water cooling function is set:
– Turn the programme selector to SHORT SPIN.
– Press the PRE WASH button briefly.
If the MAIN WASH indicator on the programme progress display flashes, the water cooling function is set.

Cancelling the water cooling function:

☞ **1.** Turn the programme selector to SHORT SPIN.

2. Press the PRE WASH button for at least 5 seconds.
MAIN WASH flashes on the programme progress display as soon as the button is pressed. After 5 seconds, MAIN WASH stops flashing and illuminates for 5 seconds.

3. Release the PRE WASH button while MAIN WASH is continuously illuminated. Once MAIN WASH has ceased to be illuminated, the water cooling function is cancelled.

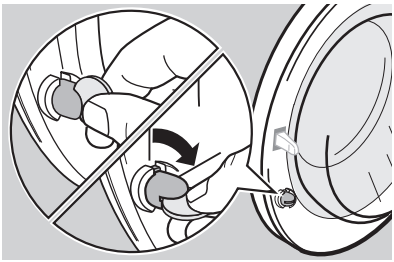
Water cooling increases water consumption and the programme duration.

Additional Rinse and Water Cooling

You can combine the additional rinse cycle and water cooling. The setting is performed as under "Additional rinse cycle" and "Water cooling".

Child Safety Feature

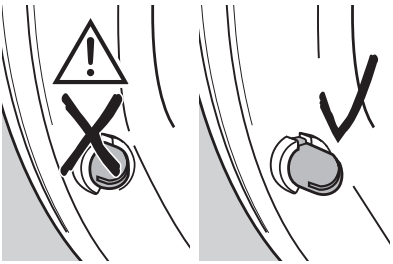
If the child safety feature is set, the door cannot be closed and no washing programme can be started.



Setting the child safety feature

☞ Use a coin to turn the rotary knob on the inside of the door clockwise as far as it will go.

⚠ **Warning!** The rotary knob must not be in a vertical position after adjustment, otherwise the child safety feature is not active. The rotary knob must project as shown in the diagram.



Cancelling the child safety feature

☞ Turn the rotary knob anticlockwise as far as it will go.

Installation and connection instructions

Installation Safety Precautions

- When moving do not tilt the washing machine onto its front or onto its right hand side (viewed from the front). This is to prevent the possibility of the electronic components becoming wet.
- Before installation inspect the machine for transport damage. Do not connect the appliance if it is damaged - contact your retailer.
- Ensure all packaging and transit bolts/bars have been removed, see „Removal of Transit Packaging". Failure to remove transit bolts/bars may cause serious damage to the appliance or property.
- Always insert the plug into a correctly installed earthed socket.
- Any plumbing work required to install this appliance should be carried out by a plumber or competent person.
- Check that the electricity supply is the same as that indicated on the appliance´s rating plate.
- Any electrical work required to install this appliance should be carried out by an electrician or competent person.

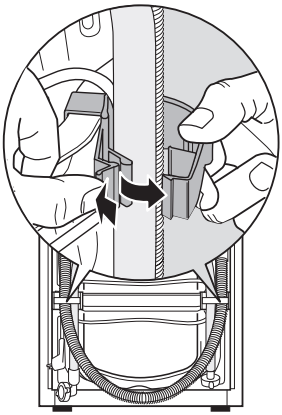
Installation of the appliance

Transporting the appliance

- Do not place the washing machine on its front or on its right hand side (viewed from the front). This is to prevent the possibility of the electronic components becoming wet.
- Never transport the unit without the transport packaging and bolts/ bars. Do not remove the transport packaging until the appliance is at the installation location. Transporting the unit without the transport packaging can damage it.
- Never lift the appliance by the door.
- When transporting the unit with a sack trolley: Attach the sack trolley at the side only.

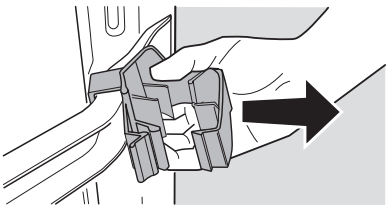
Remove transport packaging

Important! It is essential to remove the transport packaging before putting the appliance into operation. Keep all parts of the transport packaging in a safe place for future use.



☞ **1.** Open both hose holders on the appliance's rear side and remove the hoses and mains cable.

2. Pull both hose holders off the appliance with a strong pull.

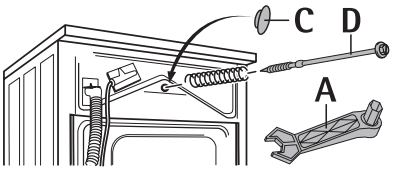


The special spanner A and the caps B (2 each) and C (1 each) are supplied with it.

3. Remove the screw D, including the compression spring with the special spanner A.

4. Cover the hole with the cap C.

Important! When fitting the plastic caps, press until they snap into the rear panel securely.



5. Remove the two screws E with the special spanner A.

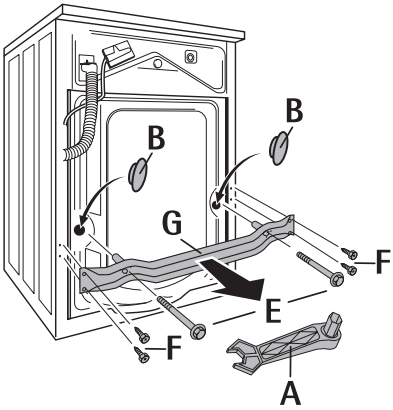
6. Remove the 4 screws F.

7. Remove the transit bar G.

8. Screw the 4 screws F back in for safe keeping.

9. Close the 2 large holes with the caps B.

Important! When fitting the plastic caps, press until they snap into the rear panel securely.



Installation-Site preparation

- The installation surface must be clean, dry and level. Do not install on a deep pile carpet.
- Minor unevenness of the floor surface should never be levelled out by laying pieces of wood, card or similar materials, but should always be compensated for by adjusting the screw feet.
- If the appliance is installed next to a heat source (e.g. cooking appliance), a heat insulating pad (87 x 57 cm) must be placed between the appliance and the heat source.
- Do not install the appliance in locations where the temperature may fall below freezing.
- Please ensure that when the appliance is installed it is easily accessible for the engineer in the event of a breakdown.

Installation on a Suspended Floor

Suspended wooden floors are particularly susceptible to vibration. To help prevent vibration we recommend you place a waterproof wood panel, at least 15 mm thick under the appliance, secured to at least 2 floor beams with screws. If possible install the appliance in one of the corners of the room, where the floor is more stable.

Levelling the Appliance

Floor unevenness can be compensated for and the height can be corrected with the four adjustable screw feet. The height can be adjusted in a range of +10 ... -5 mm.

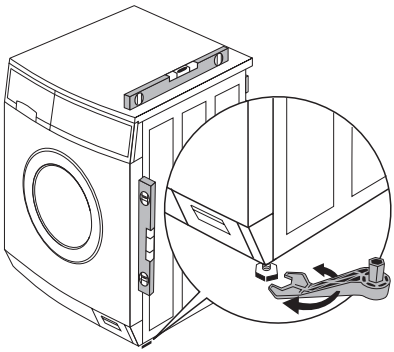
To adjust the feet use the special spanner supplied.

☞ **1.** Slide the special key firmly onto the hexagon head of the threaded foot as far as it will go.

2. Adjust the screw feet so that the appliance is horizontal and stable.

3. Check that the appliance is level using a spirit level.

Important. Never use strips or shins of wood or cardboard etc. To compensate for any unevenness in the floor. Always use the adjustable feet.

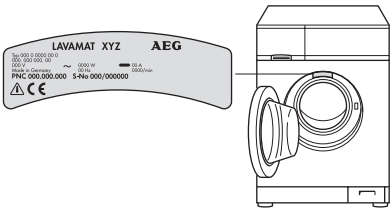


Electrical Connection

Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.

WARNING – THIS APPLIANCE MUST BE EARTHED.
The manufacturer declines any liability should these safety measures not be observed.

Before switching on, make sure the electricity supply voltage is the same as that indicated on the appliance rating plate.
The rating plate is located at the top of the rim of the open door.

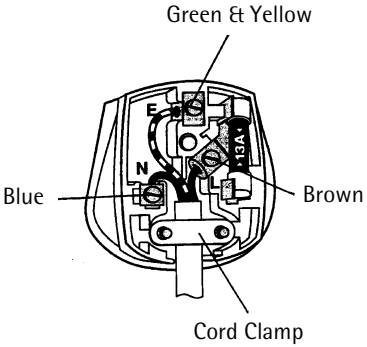


The appliance is supplied with a 13amp plug fitted. In the event of having to change the fuse in the plug supplied, a 13amp ASTA approved (BS 1362) fuse must be used.

Should the plug need to be replaced for any reason, proceed as described below.

The wires in the mains lead are coloured in accordance with the following code:

Green and Yellow:	Earth
Blue:	Neutral
Brown:	Live



- The wire coloured green and yellow must be connected to the terminal marked with the letter "E" or by the earth symbol ⏚ or coloured green and yellow.
- The wire coloured blue must be connected to the terminal "N" or coloured black.
- The wire coloured brown must be connected to the terminal marked "L" or coloured red.
- Upon completion there must be no cut, or stray strands of wire present and the cord clamp must be secure over the outer sheath.

WARNING! A cut off plug inserted into a 13 amp socket is a serious safety (shock) hazard. Ensure that the cut off plug is disposed of safely.

Permanent Connection

In the case of a permanent connection it is necessary that you install a double pole switch between the appliance and the electricity supply (mains), with a minimum gap of 3 mm between the switch contacts and of a type suitable for the required load in compliance with the current electrical regulations.
The switch must not break the yellow and green earth cable at any point.

CE This appliance is in accordance with the following EU Guidelines:
– Low Voltage Guidelines 73/23 EEC dated 19 February 1973, include Guideline Change Notice 93/68 EEC
– EMC Guideline 89/336 EEC dated 3 May 1989, including Guideline Change Notice 92/31 EEC.

This appliance complies with the requirements laid out in the EEC Directive 76/899.

Voltage 240 V AC: Fuse rating 13 amps

See rating plate for further information.

This appliance meets VDE requirements.

Particular regulations of local electricity authorities must be observed. This appliance conforms to EEC Directive No. 82/499/EWG on radio interference.

⚠ **WARNING!** Repairs to electrical appliances must only be carried out by trained personnel. Improper repairs may lead to serious risks for the user.

Water connection

ℹ The washing machine is provided with safety devices preventing back-contamination of the water supply and complies with local water authority requirements.
This appliance is designed to be permanently plumbed into your home's water supply.
Before connecting up the machine to new pipework or to pipework that has not been used for some time, run off a reasonable amount of water to flush out any debris that may have collected in the pipes.

Important!

– Appliances for connecting to cold water must not be connected to hot water.
– Only use new hose sets for the connection.

Water pressure

The appliance is designed to operate within the following water pressure units. Minimum 1 bar (= 10N/cm^2 = 0.1 Mpa), maximum 10 bar (= 100N/cm^2 = 1 Mpa).

- If more than 10 bar: Install a pressure-reduction valve upstream
- If less than 1 bar: Unscrew the inlet hose from the appliance at the inlet solenoid valve and remove the flow regulator (to do this, remove the filter with needle nose pliers and remove the rubber washer behind the filter). Replace the filter.

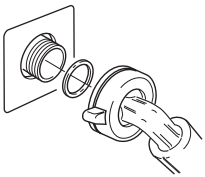
Inlet Hose Connection

A pressure hose of 1.35m in length is supplied.
If a longer inflow hose is required, only a VDE-approved, complete set of hoses with fitted hose screw connections is permissible, available from AEG Service Force Centres.

– Hose sets in lengths of 2.2m, 3.5m, and 5m are available for washing machines without Aqua-Control.
– Hose sets in lengths of 2.0m, 2.9m and 3.9m are available for washing machines with Aqua-Control.

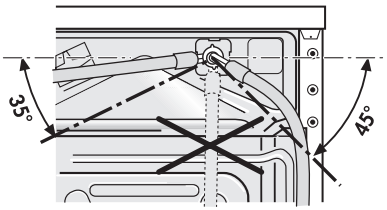
Important! Never cut into pieces in order to extend the hoses!

Sealing rings are supplied either in the plastic nuts of the hose screw connection or in the enclosed pack. Do not use other seals!



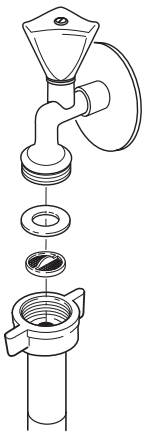
☞ **1.** Connect the hose with the angled connection to the machine.

Important!
– Do not lay the inlet hose vertically downwards, instead run it to the right or left as shown in the diagram.
– Tighten firmly to prevent leakage but do not use excessive force.



2. Connect the hose with the straight connection to a water tap with a screw thread R 3/4 (inches)
Important! Only tighten the screw connection by hand.

3. By slowly opening the water tap before putting the washing machine into operation, check that the connection is free of leaks.

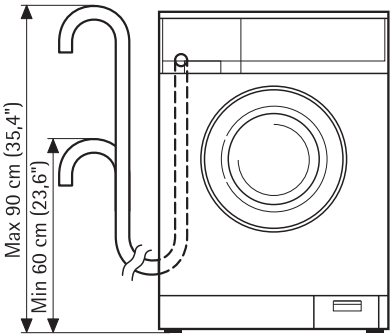


Water Drainage

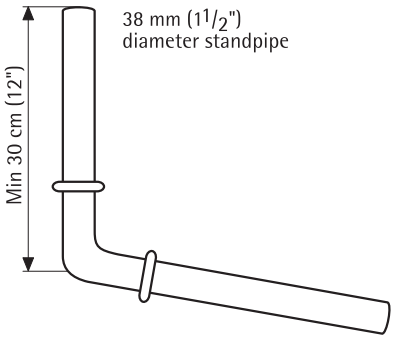
The appliance drain hose should hook into a standpipe, the hook in the drain hose is formed using the plastic "U-Piece" supplied. The standpipe should have an internal diameter of approximately 38 mm (see diagram) thus ensuring there is an air break between the drain hose and standpipe.

Important! It is essential to lay the drainage hose without kinks.

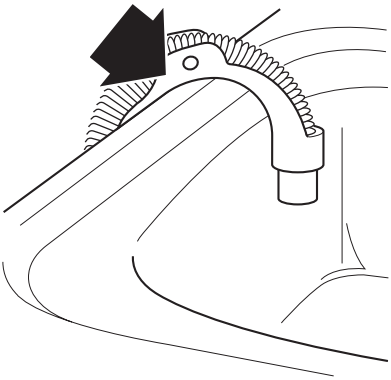
When discharging into a standpipe ensure that the top of the curve in the hose end is no more than 90 cm (35.4") and no less than 60 cm (23.6") above floor level.



The upright standpipe should have a minimum, length of 30 cm (12") from the bottom of the elbow to the top of the pipe (see diagram). Make sure that it is designed in such a way that the end of the drain hose cannot be covered with water.
Longer drain hoses are available in lengths of 2.7 and 4 metres from your AEG Service Force Centre.



If you intend the drain hose from the washing machine to empty into a sink, make sure that the sink is empty and the plug hose is not blocked. Use the plastic "U-Piece" supplied.



Important! The end of the drainage hose must not be submerged in the pumped-out water. Otherwise, the water could be sucked back into the appliance.

Pump head of greater than 1m

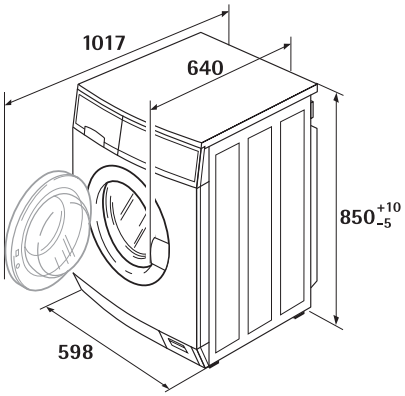
Every washing machine includes a wash water pump for the removal of wash and rinse water, which can pump fluids through the outlet hose up to a height of 1m, measured from the surface on which the machine stands.

For pump heads of greater than 1m please contact your local AEG Service Force Centre.

Technical Data

Height adjustment	of about +10/-5 mm
Load (depending on programme)	up to 6 kg
Area of use	Domestic
Drum spin speed	see Rating Plate
Water pressure	1-10 bar (=10–100 N/cm^2 = 0.1–1.0 MPa)

Dimensions



(dimensions in mm)

Warranty conditions

Great Britain

Standard guarantee conditions

We, AEG, undertake that if within 12 months of the date of the purchase this AEG appliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials, we will, at our discretion repair or replace the same FREE OF CHARGE for labour, materials or carriage on condition that:

- The appliance has been correctly installed and used only on the electricity or gas supply stated on the rating plate.
- The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's operating and maintenance instructions.
- The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us.
- All service work under this guarantee must be undertaken by a Service Force Centre. Any appliance or defective part replaced shall become the Company's property.
- This guarantee is in addition to your statutory and other legal rights.
- Home visits are made between 8.30am and 5.30pm Monday to Friday. Visits may be available outside these hours in which case a premium will be charged.

Exclusions

This guarantee does not cover:

- Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic.
- Costs incurred for calls to put right an appliance which is improperly installed or calls to appliances outside the United Kingdom.
- Appliances found to be in use within a commercial environment, plus those which are subject to rental agreements.
- Products of AEG manufacture which are not marketed by AEG.

European Guarantee

If you should move to another country within Europe then your guarantee moves with you to your new home subject to the following qualifications:

- The guarantee starts from the date you first purchased your product.
- The guarantee is for the same period and to the same extent for labour and parts as exists in the new country of use for this brand or range of products.
- This guarantee relates to you and cannot be transferred to another user.
- Your new home is within the European Community (EC) or European Free Trade Area.
- The product is installed and used in accordance with our instructions and is only used domestically, i.e. a normal household.
- The product is installed taking into account regulations in your new country.

Before you move please contact your nearest Customer Care centre, listed below, to give them details of your new home. They will then ensure that the local Service Organisation is aware of your move and able to look after you and your appliances.

France	Senlis	+33 (0) 3 44 62 29 29
Germany	Nürnberg	+49 (0) 800 234 7378
Italy	Pordenone	+39 (0) 800 117511
Sweden	Stockholm	+46 (0) 8 672 5360
UK	Slough	+44 (0) 1753 219899

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Service & Spare Parts

If the event of your appliance requiring service, or if you wish to purchase spare parts, please contact Service Force by telephoning:

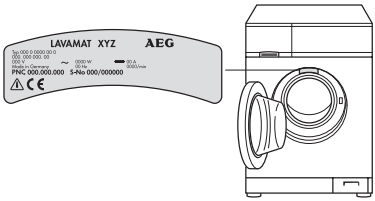
0870 5 929 929

Your telephone call will be automatically routed to the Service Force Centre covering your post code area.
For the address of your local Service Force Centre and further information about Service Force, please visit the website at
www.serviceforce.co.uk

Before calling out an engineer, please ensure you have read the details under the heading „What to do if...“

When you contact the Service Force Centre you will need to give the following details:

1. Your name, address and post code.
2. Your telephone number.
3. Clear and concise details of the fault.
4. The model and serial number of the appliance (found on the rating plate).
5. The purchase date.



Please not that the valid purchase receipt or guarantee documentation is required for in-guarantee service calls.

Customer Care
For general enquiries concerning your AEG appliance, or for further information on AEG products please contact our Customer Care Department by letter or telephone at the address below or visit our website at **www.aeg.co.uk.**

Customer Care Department
AEG Domestic Appliances
55-77 High Street
Slough
Berkshire, SL1 1DZ
Tel: 08705 350350(*)

(*)Calls may be recorded for training purposes

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The Electrolux Group is the world's largest producer of powered appliances for kitchen, cleaning and outdoor use. More than 55 million Electrolux Group products (such as refrigerators, cookers, washing machines, vacuum cleaners, chain saws and lawn mowers) are sold each year to a value of approx. USD 14 billion in more than 150 countries around the world.

AEG Hausgeräte GmbH
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D-90327 Nürnberg

http://www.aeg.hausgeraete.de

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